



# WELCOME

Dear Customer,

First of all, we want to thank you for the trust you have placed in us for having chosen us during your stay in Puigcerdà.

Our priority is that you and yours can enjoy our services and facilities with the greatest safety and protection for your health. To do this, we send you this informative guide of the measures adopted by the Hotel Villa Paulita as well as the measures that you as a client agree to comply with after making your reservation. same.

We also make all the information regarding the services we offer available to you. For any additional information you need, do not hesitate to contact the Hotel reception:

1. The use of a mask is mandatory in all closed areas of the hotel.  
**Please remember to bring your mask.**

2. Respect the maximum outliers determined in each area and space, as well as the 2m distance between people who are not from your family.

3. In case of any suspicion of possible contagion, please stay isolated in your room, contact the reception of the Hotel who will facilitate contact with the health personnel who will indicate the measures to be taken.

### **Cancellation and No Show Policy:**

Please cancel your reservation 4 days before the arrival date to avoid the charge of the first night on your credit card. Once in the hotel, any total or partial cancellation will be penalized 100% of the total reservation.

### **Arrival & Departure Hours:**

On the day of arrival you will be able to have your room from 4:00 p.m. and on the day of departure until 12:00 p.m.

**We wish you a happy stay!**





# SPA AND MESSAGES

After all, what better way to treat yourself to a relaxing and healing experience? **Book your massage and access to the water area by calling the reception phone, 0.** You must go to the appointment with gloves and mask five minutes before. Please use towels, slippers and bathrobes in your room.

## MENU

Back, leg and arm massage	50 min 65€
Chocolate Massage	50 min 80€
Ayurvedic massage	50 min 70€
Slimming Massage	50 min 60€
Reflexology of hands and feet	50 min 65€
Chakras balance	50 min 60€
Essential oil candle massage	50 min 70€
Hot stone massage	50 min 80€
Villa Paulita Anti-stress Massage	50 min 70€
Californian massage	50 min 65€
Lomi-lomi massages (relaxing)	50min 65€
Lymphatic drainage	50 min 65€
Massage with bamboo canes	50 min 70€
Sports massage	50 min 70€
Leg Massage	20 min 40€
Back, neck and neck massage	20 min 40€

## Complete packages of treatments

**Ritual "prepare your body".**  
**30 min 50€**

- Body exfoliation with grape pigments.
- Hydration with pineapple and mango emulsion.

**Revitalizing facial ritual.**  
**50 min 85€**

- Exfoliation with grape pigments.
- Soothing honey mask.
- Firming face and neck massage

**Revitalizing facial ritual.**  
**50 min 85€**

- Exfoliation with grape pigments.
- Soothing honey mask.
- Firming face massage.

#### **4 Intensive facial and body ritual. 1h y 20 min 140€**

- Body scrub with sugar grains and a hydrating amber wrap.
- Facial exfoliation with fruit aroma.
- Relaxing foot and hand massage.

#### **5 Complete renovation ritual. 50 min 180€**

- Aromatic body exfoliation.
- Complete massage with orange honey.
- Deep facial exfoliation.
- Firming massage of face, neck and décolleté.

### **REGULATION OF USE:**

- \* You must go to the appointment with gloves and mask five minutes before. Please use towels, slippers and bathrobes in your room. Additional towels will not be delivered to the spa.
- \* Respect at all times until entering the treatment booth, the safety distance with the therapists and with other people within the premises.
- \* Use disinfectant gel before and after massage.

### **TIMETABLE OF THE WATER AND GYM ZONE**

- \* From 10:00 a.m. to 2:00 p.m. to 5:00 p.m. to 9:00 p.m.
- \* It is necessary to make a prior reservation at the hotel reception with a maximum of 1 hour per day.
- \* The maximum occupation per hour is 10 people respecting the safety distance.
- \* Children age 14 and under are prohibited from access.



## **RESTAURANT ORIGEN**

You can make your reservation by calling 972 88 46 30.

### **SCHEDULE**

From Tuesday to Saturday from 1:00 p.m. / 3:30 p.m. and 8:00 p.m. / 10:00 p.m.  
Sundays from 13: 00/15: 30  
Sunday night and Monday closed



# BREAKFAST

## **BREAKFAST SCHEDULE:**

**From 8h. at 8.45am. From 8.45am. at 9.30am. From 9.30am. at 10.15am.**

All breakfasts are under reservation. At the time of check-in, you must reserve the time slot and the breakfast option you prefer.

Please leave your table free at the end of your time slot.

Breakfast can be enjoyed in the room or garden at no additional cost.

### **CONTINENTAL BREAKFAST**

Coffee or tea or infusion (to choose).

Natural orange juice, wáter.

Seasonal fruit bowl.

Village bread toast with butter, jam and honey, butter croissant.

Price: € 15 per person, VAT included.

### **ORIGEN BREAKFAST**

Coffee, tea and infusion (to choose).

Natural orange juice, water.

Bowl of seasonal fruit, natural yogurt from Cerdanya with muesli.

Toast bread with butter, jam, honey and nocilla, butter croissant.

Toast bread with tomato and assortment of cold cuts and cheeses (serrano ham, sweet ham, fuet, white bull, semi-cured cheese and cured cheese.

Bacon with french omelette or two fried eggs (to choose).

Price: € 19 per person, VAT included.

### **HEALTHY BREAKFAST**

Ginseng infusion, water.

Bowl of seasonal fruit, natural yogurt from Cerdanya with muesli.

Green smoothie (papaya, mango, kale, mint, basil, and soy drink).

Homemade oatmeal cake with tomato and sweet ham

Matcha tea crepe filled with arugula, walnuts and honey

Price: € 17 per person, VAT included.

### **CHILDREN'S BREAKFAST**

Glass of milk with cocoa or cereal bowl with milk (to choose).

Natural orange juice, water.

Sliced bread with ham and cheese (cold), chocolate donut, yogurt.

Price: € 9 per person, VAT included.



**SERVEI D'HABITACIONS**  
**SERVICIO DE HABITACIONES**  
**SERVICE DE CHAMBRE**  
**ROOM SERVICE**

**Sandvitx mixte de pernil dolç y formatge: 20€**

Sándwich mixto de jamón dulce y queso  
Sandwixh au jambon et fromage  
Sandwich of ham and cheese

**Sandvitx vegetal: 20€**

Sándwich vegetal  
Sandwixh de légumes  
Vegetable sandwich of ham and cheese

Incluye una bebida no alcohólica y una pieza de fruta o iogur.

Inclou una beguda no alcohòlica i una peça de fruita o iogurt.

Comprend une boisson non alcoolisée et un morceau de fruit ou d'iogur.

Includes a non-alcoholic drink and a piece of fruit or iogur

**13.00h -15.30h**  
**20.00h-20.30h**



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**ESTE HOTEL UTILIZA TRATAMIENTO DE OZONO PARA LA DESINFECCIÓN DE TODAS LAS ZONAS COMUNES Y HABITACIONES.**

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**AQUEST HOTEL UTILITZA TRACTAMENT D'OZÓ PER A LA DESINFECCIÓ DE TOTES LES ZONES COMUNS I HABITACIONS.**

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**THIS HOTEL USES OZONE TREATMENT FOR THE DISINFECTION OF ALL COMMON AREAS AND ROOMS.**

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**CET HÔTEL UTILISE UN TRAITEMENT À L'OZONE POUR LA DÉSINFECTION DE TOUTES LES ZONES COMMUNES ET CHAMBRES.**



ASP cumple los requerimientos legales marcados en el Reglamento Europeo BPR y está registrada en el ROESB

